

Grievance Mechanism

- Company is committed to responsible sourcing and upholding human rights in accordance with the OECD Due Diligence Guidance.
- We encourage all stakeholders — including suppliers, customers, employees, communities, and civil society — to raise any concerns related to:
 - Our Sourcing Policy for Minerals
 - Human Rights issues
 - Any other matter relating to our business conduct
- How to Raise a Grievance: You can submit a grievance at any time by writing to us at info@creationjewel.co.in, Anonymous submissions are also accepted.
- Our Commitment
 - All grievances will be handled fairly, confidentially, and without retaliation.
 - We will acknowledge and strive to provide a resolution.
 - If necessary, we will take corrective actions with suppliers or partners to address the issue.